

Massena Family Practice

Massena, New York, 13662

Phone: 315-764-0501

Fax: 315-764-5189

February 24, 2026

This notice is to inform you that as of Thursday, March 26, 2026, I will no longer be providing care at the Massena Family Practice, 173 East Orvis Street, Massena. After almost 25 years of service, I have made the difficult decision to retire and close my practice.

Your health is incredibly important, and I recommend you establish with another provider to continue uninterrupted care and follow-up, especially if you have recently completed testing or testing referrals are still pending (for example, mammograms, CT scans, Lab testing, etc.).

Rochester Regional Health is proud to offer you primary care, behavioral and mental health care, and substance use disorder care in addition to 40+ other local specialty practices. The following nearby locations across the St. Lawrence Region are currently accepting new patients. To establish yourself as a new patient, please call the numbers identified:

Brasher Falls Primary Care

899 State Route 11C

Brasher Falls, NY 13613

(315) 389-5181

Leslie Strickland, MD; Tayla Durant, PNP-C

Massena Medical Group

181 Maple Street

Massena, NY 13662

(315) 769-4704

Mathew Prionas, MD; Katherine Cox; PA-C

Behavioral Health Center

Substance Use Disorder

12 Elm Street (Main Level)

Potsdam, NY 13676

(315) 261-5420

A comprehensive list of all Rochester Regional Health providers can be found online at:

www.rochesterregional.org/providers.

Virtual Care may be appropriate, depending on the type of care you need. To learn more, visit:
<https://www.rochesterregional.org/hub/expresscare-telemedicine-rochester-regional-health>

Upon closure, your medical records will automatically be retained by Rochester Regional Health. If you wish to have your medical records forwarded to a new healthcare provider of your choice, please complete the enclosed authorization and return it to Medical Records (see attached instructions and locations). Questions and requests can also be shared directly with Medical Records at (315) 769-4386.

My final day of seeing patients will be Thursday, March 26, 2026; appointments up to that date will be kept; appointments after that date will automatically be cancelled. We encourage you to contact one of the providers listed above to arrange continued care.

Thank you for trusting me with your health care needs throughout my time at Massena Family Practice, the office of Dr. John Burnett. It has been a pleasure caring for you. I wish you continued good health and happiness in the future.

Sincerely,

John S. Burnett, MD